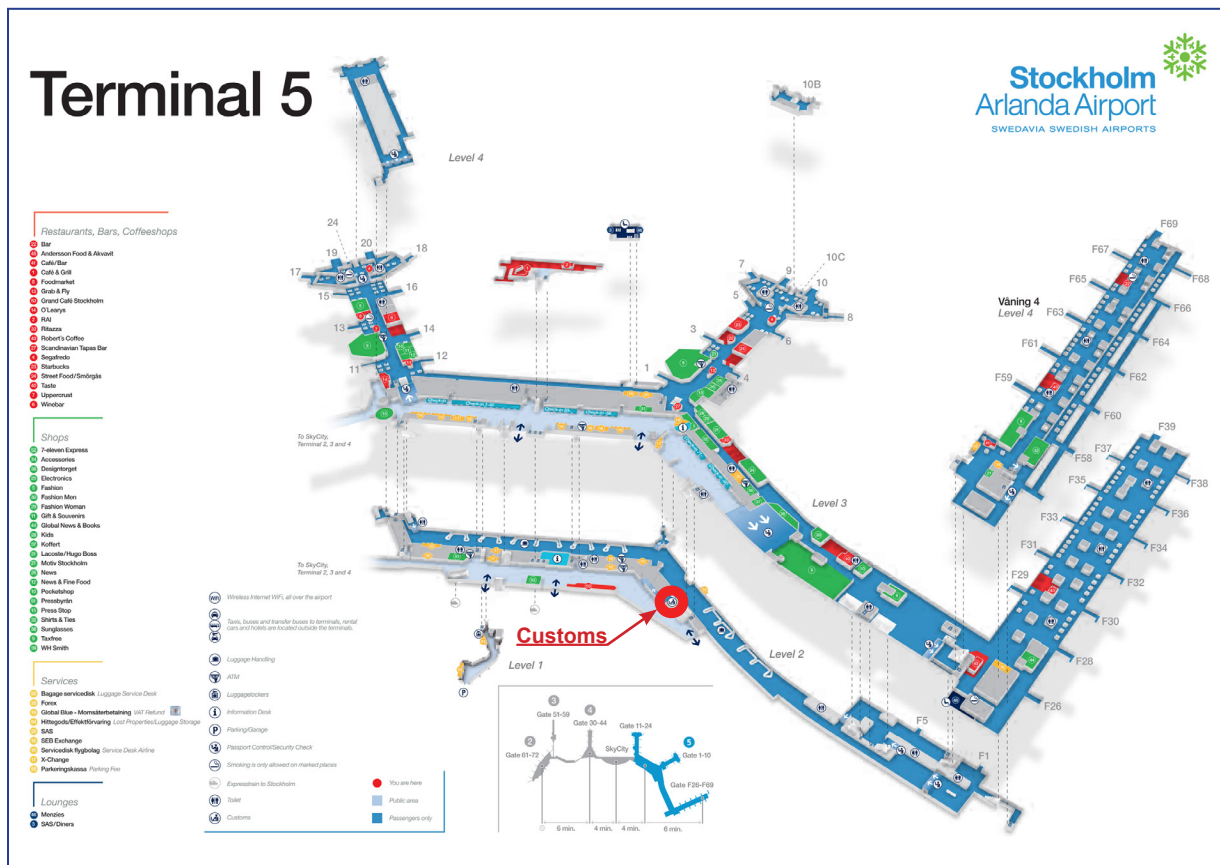


# ARN - Stockholm Arlanda Airport

## Swedish Customs



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

- 1) Bring Carnet and items to the Customs Office located in Terminal 5

Phone Number: 0046 (0)8 456 65 60

Email: [tullverket@tullverket.se](mailto:tullverket@tullverket.se)

Hours of operation:

**Monday-Friday: 06:30-01:00**

**Saturday: 07:00-19:30**

**Sunday: 12:00-01:00**

- 2) When Terminal 5 is closed, bring Carnet and items to the Customs Building which is located a few minutes outside the terminals. Passengers need to take a terminal bus (ALFA bus).

Hours of operation: **24/7**

Information is accurate as of February 1st, 2017 but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

### Airport Information

Website <https://www.swedavia.com/arlanda/>

Customer Service:

Telephone: +46 (0)10 109 10 00

Fax: +46 (0)10 109 05 00

E-mail: [info@arlandaairport.se](mailto:info@arlandaairport.se)

Parking Customer Service: +46 (0)10 109 68 05

E-mail: [parkering@swedavia.se](mailto:parkering@swedavia.se)

BCL International HelpLine..... 0808 189 3400

E-Mail ..... [carnets@boomerangcarnets.co.uk](mailto:carnets@boomerangcarnets.co.uk)

U.S. Corporate Headquarters ..... 847-852-3100

Website ..... [www.boomerangcarnets.co.uk](http://www.boomerangcarnets.co.uk)

