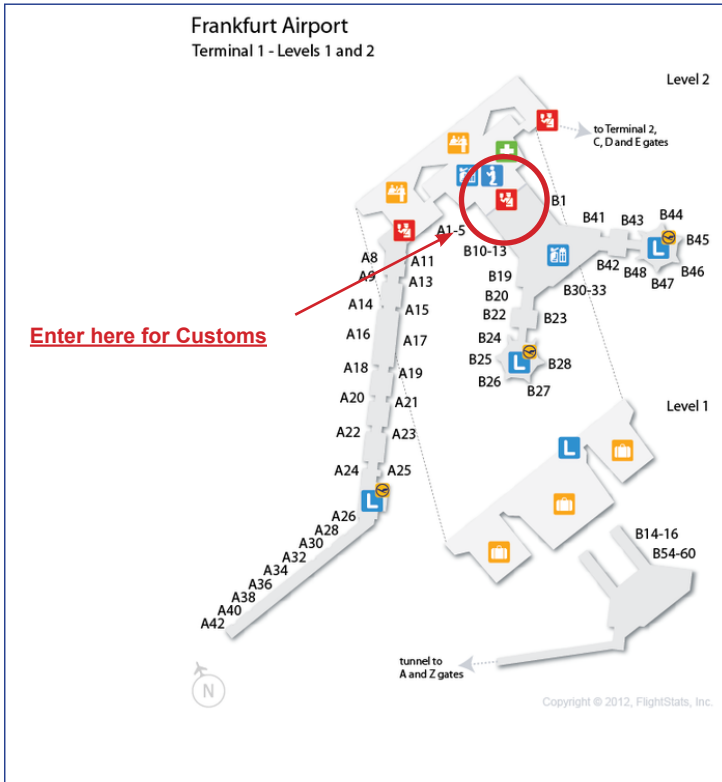


# FRA - Frankfurt Airport

## German Customs Administration



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

- 1) Bring Carnet and items to Confirmation of Export Documents (Customs):
  - >Terminal 1, Departures B, Level 2 (near counter 643), at night at the B baggage claim (between 9 p.m. and 6:30 a.m.)
  - >Terminal 2: Concourse D, opposite the check-in counters near the exits

**Customs Service +49 (0)351 44834530 (English) M-F 8am-5pm**  
**+49 (0)351 44834510 (German)**

**Hours of operation: During daily flight schedule**

Information is accurate as of May 1st, 2016 but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

### Language Aid

Present this language aid to be directed to the nearest Customs area in this Airport.

Please direct me to the nearest Customs area. (English)

Bitte zeigen Sie mir den Weg zum nächsten Zollbereich in diesem Flughafen. (German)

### Airport Information

#### Website

[http://www.frankfurt-airport.de/content/frankfurt\\_airport/en.html](http://www.frankfurt-airport.de/content/frankfurt_airport/en.html)

**Phone national 01805-FRAINFO (= 01805-3724636, 14 ct/Min)**

**International +49 69 690-0**

**Parking Customer Service**

**+49 (0) 69 690 79437**

**BCL International HelpLine..... 0808 189 3400 E-Mail ..... carnets@boomerangcarnets.co.uk**  
**U.S. Corporate Headquarters ..... 847-852-3100 Website ..... www.boomerangcarnets.co.uk**

